



# Abundant Earth Fiber

## Wholesale - Terms & Conditions

Updated: 05/30/2022

(360) 969-2187  
6438 Central Ave.  
Clinton, WA 98236  
wholesale@abundantearthfiber.com

## Placing Orders

There are no minimum purchase requirements or annual fees. Orders are placed through our online shop after you are logged in as a wholesale customer. Orders ship upon receipt of full payment, usually within 1-2 business days. Shipping costs are the full responsibility of the buyer.

Need help placing an order? email [wholesale@abundantearthfiber.com](mailto:wholesale@abundantearthfiber.com)

## Pricing

We expect our products will be sold at the manufacturer's suggested retail price (MSRP). The minimum advertised price (MAP) shall not exceed a 30% discount from MSRP. Regular pricing below MAP leaves wholesale accounts subject to termination.

## Payment

Orders ship upon receipt of full payment.

We accept the following payment types:

Credit cards - Visa, MasterCard, Discover, American Express

PayPal

Check payable to:  
Abundant Earth Fiber  
6438 Central Ave  
Clinton, WA 98236

## Shipping, Handling & Carriers

All shipping is through the US Postal Service or UPS Ground. Shipping charges are calculated based on current rates from our carriers, and are added to your cart at checkout. You can select your shipping preference during checkout. If a preferred carrier is not specified, we reserve the right to choose a carrier at our discretion.



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## Out of Stock / Special Requests

If an item is out of stock, you can still add it to your cart and place the order, but please note the expected restock date. Orders ship once all items in the order are ready and in stock. If you require a specific delivery date, have a rush order, or have other special requests, please notify us at [wholesale@abundantearthfiber.com](mailto:wholesale@abundantearthfiber.com).

## Shipping Errors / Damaged Goods

Please inspect all shipments upon arrival. If you find any order errors, defective products, or products damaged in transit, you must notify us within seven business days of receipt of shipment to receive help resolving the problem.

We endeavor to protect your reputation and ours; if you or your customer finds an issue related to manufacturing defects (or otherwise), please contact us immediately. We will work with you to find a speedy resolution.

## Returns / Exchanges

All products are guaranteed to meet our high standards of quality. If you feel that these standards are unmet, please reach out to us so that we can make it right. All returns and exchanges require pre-authorization. Please contact us if you need to return or exchange your order.

## Web Commerce

The web address for the site where our products will be sold must be included in the Wholesale Request Form. Our products may not be sold by or through any online auction or online marketplace (such as eBay, Amazon, or other similar sites) without our express, written authorization. Therefore, if you are planning to sell products in an online marketplace or store, it must be owned by you, the applicant for this wholesale account.

## Contact & Feedback

We love hearing your feedback. Any observations, ideas, and suggestions are welcome. We encourage you to point out areas that we can improve and love to receive compliments! Email your thoughts to [wholesale@abundantearthfiber.com](mailto:wholesale@abundantearthfiber.com).